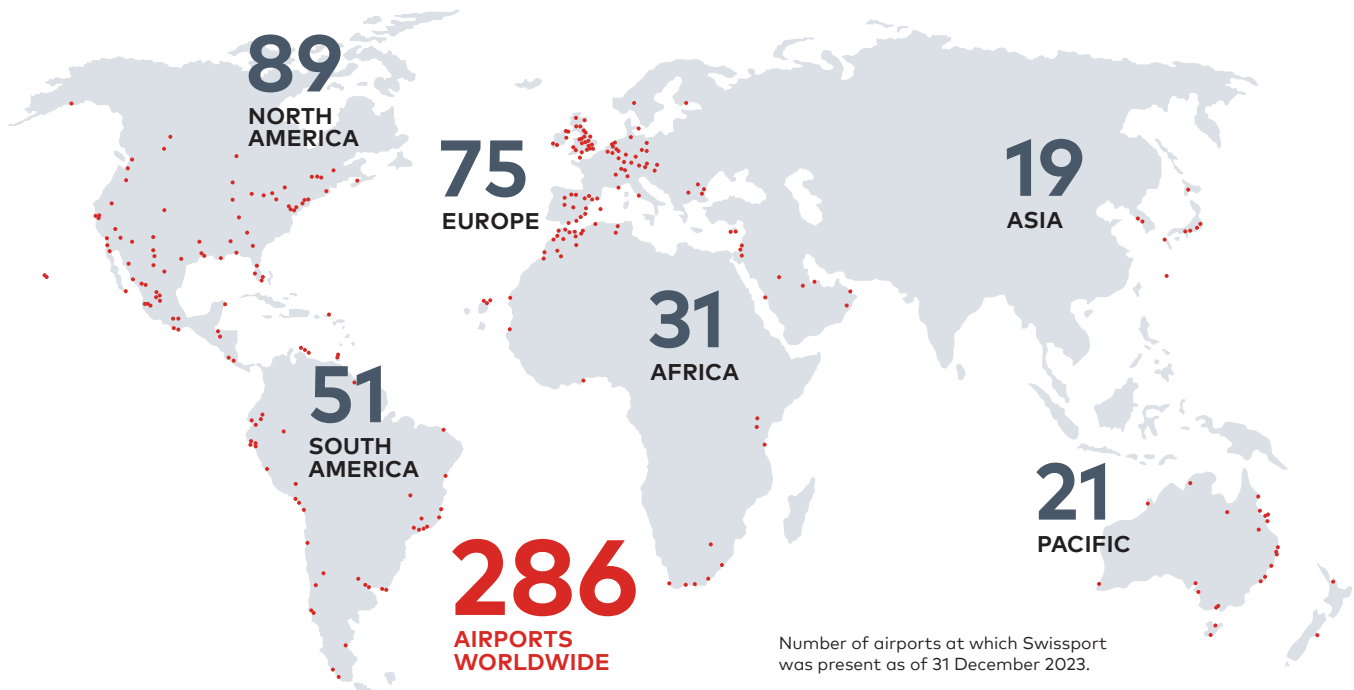


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

- Check-in and gate
- Passenger mobility
- Security services
- Lost & found
- Lounge hospitality
- Executive aviation

Ramp Handling

- Baggage services
- Turnaround coordination
- Moving of aircraft
- De-icing
- Fueling
- Central load control
- Aircraft cleaning

AIR CARGO HANDLING

Services

- General and special cargo handling
- Temperature-controlled handling such as pharmaceuticals
- Hub handling
- Express services
- Forwarder handling

All our actions have a clear purpose. **We make it happen. From landing to take-off.**

We contribute to steady operations of our airline customers and help them deliver a positive experience to their passengers.

2023 KEY FACTS



¹ As of 31 December 2023

DID YOU KNOW²

-  Swissport's total warehouse area globally equals **68 soccer fields**.
-  Swissport performs **one aircraft turn every 16 seconds**.
-  Swissport serves about **7 airline passengers per second worldwide**.

OUR ACHIEVEMENTS

-  **International Ground Handler of the Year 2023** award issued by STAT Trade Times
-  **Sustainable Handling Operator of the Year 2022** award issued by Freightweek
-  **Top Digital Transformation 2022** award issued by Statista
-  **Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

² 2023 Figures

2023 OPERATING PERFORMANCE

Supported by the strong recovery of global aviation, Swissport can look back on a successful 2023. The group's cargo segment handled 4.7 million metric tons in 2023, slightly lower compared to the previous year (2022: 4.8 million) but

still above 2019 pre-crisis volumes. During the same period, the company's ground handling business served more than 232 million passengers (2022: 186 million) and handled over 3.9 million flights (2022: 3.3 million).

AIRCRAFT TURNED

1.9 m

2022: 1.7 million

CARGO TONS

4.7 m

2022: 4.8 million

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